

Privacy

Thank you for visiting eHealth Ontario's Innovation Lab and reviewing our online Privacy Statement. We are committed to respecting your privacy and protecting your personal information.

For additional information please visit <http://www.ehealthontario.on.ca/en/privacy>.

Privacy Statement

The handling of personal information by eHealth Ontario is governed by the [Freedom of Information and Protection of Privacy Act \(FIPPA\)](#). The use of personal information you provide to eHealth Ontario through this website is governed by the Canadian Anti-Spam Legislation (CASL).

Please read this statement carefully. It applies to our www.innovation-lab.ca website. Should it change in any way, we will place an updated version on this page. (Last update: April 2016.)

What kind of information is collected when I visit your website?

When you browse or download information from our website, our servers automatically collect limited amounts of standard information for traffic monitoring and statistical purposes. The information is analyzed in aggregate by our staff to better understand user behaviour, tell us which parts of our website people have visited, and facilitate and measure the effectiveness of our website. Standard information captured could include Internet Protocol (IP) addresses of the computers being used to access our site, operating systems, types and versions of browsers, pages visited, time and date of visits.

eHealth Ontario uses hardware and software to monitor anonymously unauthorized attempts to upload or change information on our site, disrupt service or otherwise cause damage. As a general practice, we make no attempt to link this information with the identity of individuals visiting our site. If an attempt to damage our website has been detected, we can take further actions. In these cases, server log data may be shared with appropriate investigative bodies authorized to investigate such breaches of security and be used to trace and identify individuals. eHealth Ontario does not ask for nor does it collect any of your personal health information on our website.

Collection, use and disclosure of personal information

You may choose to provide us with personal information through certain sections of our site. If you choose to provide us with personal information in an email or through an online form, that information is only used for the following purposes:

- to acknowledge and respond to your message;
- to send you information you have requested; or
- to deal with your inquiry, complaint or concern.

We treat emails the same way as we treat letters we receive and will not send you unsolicited electronic messages.

eNewsletter

When you subscribe to our online newsletter, the Blueprint Bulletin, we will use the information that you provide to deliver it or to inform you that it is available. To unsubscribe or notify us of email address changes, please contact us at info@ehealthontario.on.ca or simply by clicking unsubscribe link in our newsletters.

Your personal information will not be used for any other purpose without your permission. We will notify you in advance of any change in our intent for the use or disclosure of your personal information. In addition, your personal information will not be shared with third parties without your permission or as permitted by law.

Forums and interactive tools

We collect your name, email, title and organization's name when you create an account to access our forum and other interactive tools. The information collected allows us to keep you posted on any updates, announcements and upcoming events. Please remember that the content of your posts and any information that is disclosed in public forums becomes public information. We do not use this information to create personal profiles.

Downloads and training

When you provide eHealth Ontario with your personal information such as your name, email, title and organization's name we use that information to give you access to certain content (i.e., standards specification downloads, training materials) intended for our stakeholders within Ontario's health care system. The information provided is used to ensure only relevant audiences have access to our content.

External links disclaimer

Our website may contain links to sites created and maintained by other public and/or private sector organizations. We provide these links solely for your information and convenience. We are not responsible for the content or the privacy practices of other sites; we encourage you to examine each site's privacy statement and disclaimers and make your own decisions regarding the accuracy and reliability of material and information found. Further, eHealth Ontario's website

may be mentioned in sites maintained by other parties and the appearance of our website address outside of eHealth Ontario maintained domain in no way constitutes an endorsement or confirmation of any relationship with those outside parties or organizations.

Contact information

Questions, comments or concerns regarding this statement or our privacy program should be directed to privacy@ehealthontario.on.ca or by telephoning 416-946-4767 or 1-888-411-7742, ext. 64767.

Please contact us by postal mail or by telephone to make amendments to your personal information or to make a complaint.

***Privacy office
eHealth Ontario
P.O. Box 148
777 Bay Street, Suite 701
Toronto, Ontario M5G 2C8***

If, at any time, you are not satisfied with our response to your privacy concern, you may wish to contact the [Office of the Information and Privacy Commissioner of Ontario](#).

***Information and Privacy Commissioner of Ontario
2 Bloor Street East, Suite 1400
Toronto, Ontario
M5G 2C8***